

# Installing the upgrade


**(Note: this installer is for upgrades only)**

Follow the steps below to install the Mirror software upgrade on a single computer or on multiple computers that are not connected by a network. If you wish to run the software on multiple networked computers simultaneously, please refer to Section 1.3 of the *Mirror PhotoFile User Guide*.

**1** Run Windows Update to ensure that you are running the most current version of the operating system.

**2** Log on to the computer with a user account that has local administrative access privileges.



**3** Attach the hardware key to an available  USB port.

**4** Close any programs that may be running on the computer.

**5** Temporarily disable any antivirus software.

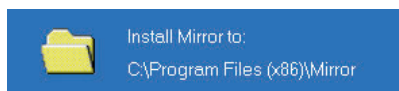
**6** Locate the Mirror upgrade executable that you saved to the computer, network, or flash drive, then click on the filename to begin the installation.

**7** Follow the installation prompts on the screen.

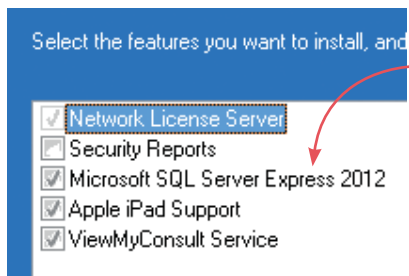
**8** When the InstallShield welcome screen appears, click **Next** to proceed with installation.

**9 Read the Software License Agreement.** If you agree to the terms of the License Agreement, select “I accept the terms of the license agreement” and click **Next** to continue with software installation. If you select “I do not accept the terms of the license agreement,” the Setup program will close.

**10 Setup Type** Click the radio button next to “Custom Installation - Allows installation of optional features and selection of an install folder”, then click **Next**.



**11 Choose Destination Location** Keep default location: C:\Program Files (x86)\Mirror. Click **Next**.



**12 Select Features** For installation on a standalone PC, make sure “Microsoft SQL Server Express” is checked.

- “Apple iPad Support” should be *checked*, if you have purchased this option.
- “ViewMyConsult Service” should be *checked* if you plan to upload images to the ViewMyConsult patient portal.

After confirming that correct items are checked/unchecked, click **Next**.

**13** A summary of installation details appears. If you wish to review or change any settings, click **Back**. If you are satisfied with the settings, click **Next** to begin copying the program files to the computer’s hard drive.

**14 InstallShield Wizard Complete** If prompted, click the radio button next to “Yes, I want to restart my computer now”. Click **Finish**.

IMAGING EXCELLENCE FROM



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